

Saltash Health Centre

Patient Participation Group



Why have a PPG?

All NHS Surgeries now have Patient Participation Groups and there is a national organisation called the National Association for Patient Participation (NAPP).

What is the purpose of a PPG?

The purpose of a PPG is to ensure that patients and carers are involved in decisions about the range, shape and quality of services provided by their GP practice. The PPG provides a means to promote and improve communications and co-operation between the practice and its patients to the benefit of both, therefore fostering the highest possible standards of care

Who are we?

Saltash Health Centre PPG is open to all patients aged 16 upwards who are registered at the practice and we actively encourage interest from as many patients as possible.

We each bring our own experiences and skills to the Group.



What do we do?

The Group works with Health Centre staff discussing and implementing ideas for changes and improvements.

The Group meets monthly with the Practice Manager and a GP (when available) with an agreed Agenda. Meetings last about an hour.

There may be other meetings, as and when required, to discuss projects we might be involved with. Projects may be based within the surgery or across the wider South East Cornwall locality, involving collaboration with PPGs at other practices, with a view to shaping better primary care services locally.

Getting in touch

For more information about the Saltash Health Centre PPG, use

Email letters.saltashhc@nhs.net

or

Postbox in the surgery waiting room: Complete this section of the leaflet and pop it in the box.

Your contact details

Name:

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Phone:

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E-Mail:

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I confirm that you may use this information to contact me regarding the PPG but not for any other purpose.